How To Order With Publisher Tokens

Pre-paid publisher articles or tokens can be effective in controlling your document delivery costs. **Article Galaxy**, powered by Research Solutions, offers a variety of methods to help you maximize your return on your publisher token investments.

Ranging from Research Solutions-Managed to Customer-Managed options, Article Galaxy allows for simplified content access and ensures comprehensive reporting.

1 Self-Service Linkouts to IP-Based Token Access

- ‣ All publishers
- ‣ Linkout to publisher website
- ‣ End User

3 PDF Delivery with Customer Managed Token Access

- ‣ All publishers
- ‣ PDF Delivery
- ‣ Customer Admin

CUSTOMER MANAGED

2 PDF Delivery with Publisher + Research Solutions Reporting

- ‣ Selected publishers only
- ‣ PDF Delivery
- ‣ Research Solutions Admin

4 PDF Delivery with Research Solutions Managed Token Access

- ‣ All publishers, pending approval
- ‣ PDF Delivery
- ‣ End User

RESEARCH SOLUTIONS MANAGED

‣ Availability   ‣ Fulfillment Type   ‣ Access Model

1 User Self-Service with Linkouts to IP-Based Token Access

- ⊘ Your organization supplies Research Solutions with details of your publisher tokens, including IP access for users.
- ⊘ After the user places their order, Research Solutions checks publisher data records.
- ⊘ If eligible, a link is created and delivered to the user within the UI or via email sent by Research Solutions.
- ⊘ After clicking the provided link, the user is taken to the publisher's website to redeem the token.

3 PDF Delivery with Customer Managed Token Access

- ⊘ Your user places a document request with Research Solutions.
- ⊘ Research Solutions checks publisher data records.
- ⊘ If eligible, an email is sent to you with the order placed in your organization's token queue.
- ⊘ At the publisher's website, you log in to download the PDF.
- ⊘ Upload the PDF to the token queue record and save. A delivery email with a download link is immediately sent to the user.

2 PDF Delivery with Publisher and Research Solutions Reporting

- ⊘ Your user places a document request with Research Solutions.
- ⊘ Research Solutions checks publisher data records.
- ⊘ If eligible, Research Solutions obtains the PDF from the publisher's website and delivers directly to the user.
- ⊘ On a monthly basis, Research Solutions reports to the publisher how many tokens have been used.
- ⊘ The publisher makes the appropriate deduction from your organization's account.

4 PDF Delivery with Research Solutions Managed Token Access

- ⊘ Your user places a document request with Research Solutions.
- ⊘ Research Solutions checks publisher data records.
- ⊘ If eligible, the request is automatically moved to the Research Solutions token queue for review.
- ⊘ Research Solutions obtains the PDF from the publisher's website by accessing your organization's account.
- ⊘ The PDF is uploaded to the token queue. A delivery email with a download link is immediately sent to the user.

Select your token fulfillment option based on access model, fulfillment type, and usage reporting.