

Article Galaxy For Libraries

What's Next For Your Library?

Get It Now has sunset, but your document delivery needs haven't changed. Research Solutions supports the full spectrum of workflows, from staff-mediated requests to immediate patron-facing delivery.



TRANSITION CHECKLIST

Evaluate & Refine Your Current Setup

- ☐ **Review Your Workflow**
Determine how your library currently handles document delivery requests: patron-facing, staff-mediated, or integrated with your ILL system.
- ☐ **Update Request Routing & Links**
Identify and update any *Get It Now* links in Alma, OCLC, your link resolver, or other systems that route article requests.
- ☐ **Confirm System Compatibility**
Ensure your document delivery service integrates with ILLiad, Rapid, IDS, Rapido, or any other workflows your library relies on.
- ☐ **Evaluate Content Coverage**
Make sure your provider can support both standard digital requests and harder-to-source or print-only materials when needed.
- ☐ **Set Account-Level Controls To Manage Your Budget**
Establish per-article price caps or other account-level controls to help keep costs predictable.
- ☐ **Prepare Staff For Any Workflow Changes**
A new interface requires new muscle memory. Allow time for staff to adjust and become familiar with updated processes.

WHY RESEARCH SOLUTIONS

Built For How Academic Libraries Actually Work

Unmatched Content Reach

Broad publisher coverage plus the ability to source print-only, out-of-print, and difficult-to-find materials most providers can't fulfill

Works With Existing Systems

ILLiad, Rapid, IDS, Rapido, and other ILL platforms

Supports The Full Spectrum Of Workflows

Traditional staff-mediated ordering, patron-facing immediate delivery, or a combination of both

Transparent Pricing

Costs shown in the ordering workflow; set account-level caps for budget control

Flexible Access Models

Per-article ordering with no annual license, or platform licensing for unmediated patron-facing delivery

One Important Distinction:

Patron-facing (unmediated) access typically requires a licensed platform, while staff-mediated workflows can run through a standard per-article document delivery account. Understanding which model you use helps guide the right setup.

Ready to set up document delivery for the long term?

Contact a Research Solutions rep to find the right fit for your library. Per-article accounts have no license fee and no minimum commitment.