Scite & OpenAthens: Complete Implementation & User Manual

Implementation For Administrators

Initial Setup

As an administrator, follow these steps to implement OpenAthens for your organization:

1. Log in to your OpenAthens admin portal at **admin.openathens.net**.
2. Select Scite from the list of available resources you can allocate.
3. Configure email attribute release:
   - Navigate to **Preferences**, then **Attribute Release**.
   - Release an email attribute to Scite under the name **Email**.
4. Complete allocation of the Scite resource to your organization.
5. Test the integration **here**.

Implementation Requirements

- Your organization must have an existing OpenAthens account.
- Only current customers or paid trial users are eligible.
- Free trial users are not eligible for OpenAthens setup.
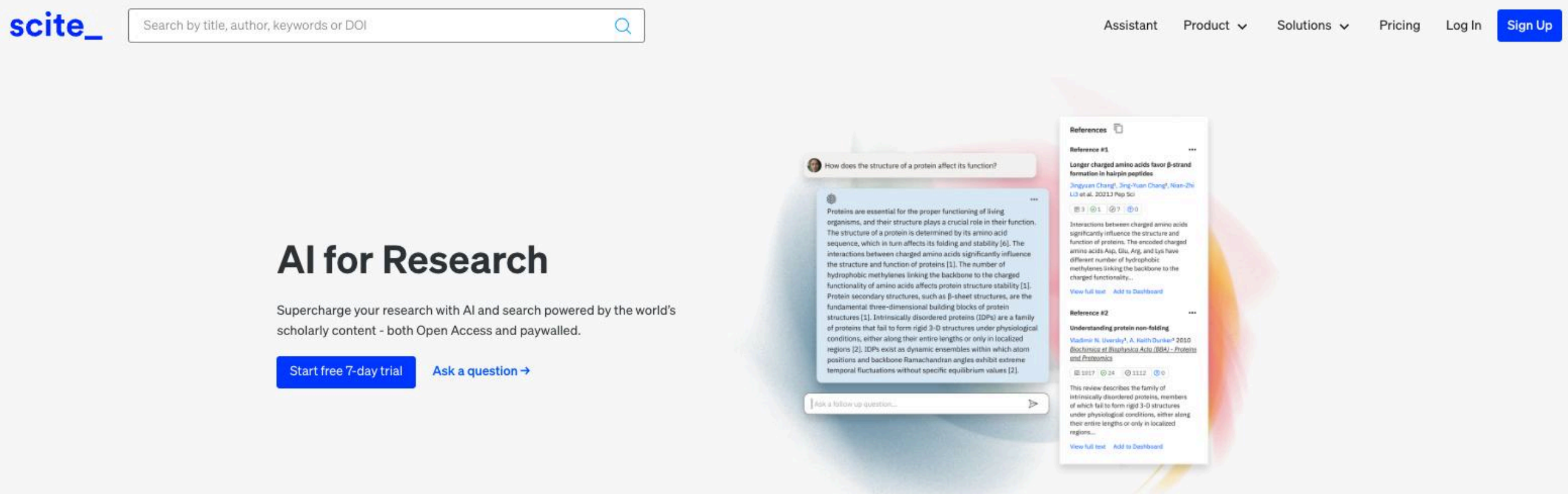- Email attribute must be properly configured for authentication.

Administrator Notes

- After implementation, users will be able to access Scite through their institutional credentials.
- If users aren't directed to Scite after authentication, the setup was not successful.
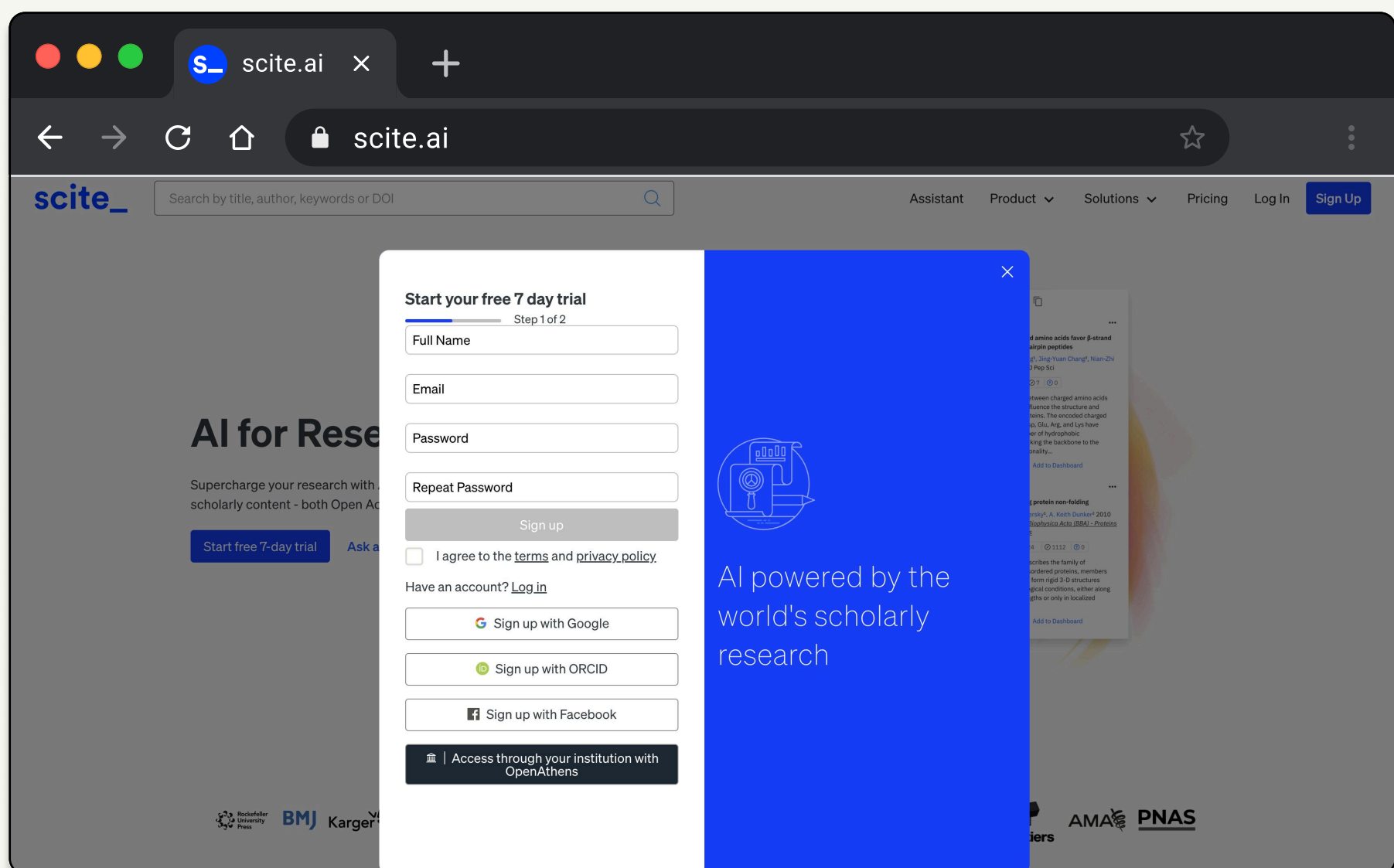
User Guide - Accessing Scite Via OpenAthens

Step 1: Navigate To Scite & Select *Sign Up*

- Open your web browser and go to the Scite website.
- Click on the **Sign Up** button located at the top right corner of the homepage.

Step 2: Choose *Sign Up Via OpenAthens*

- On the signup page, select the option to **Access through your institution**.
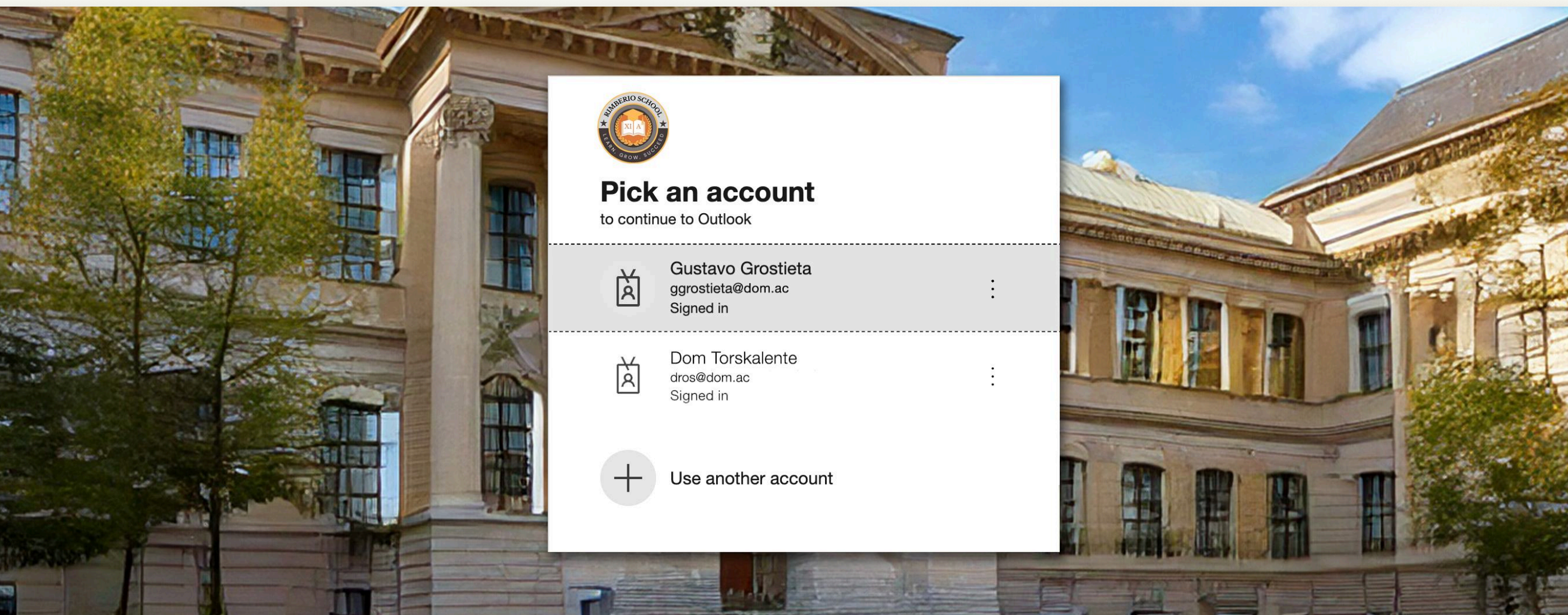

Step 3: Find Your Institution

- You will be redirected to the OpenAthens login page.
- Find your institution by entering the institution name or email address.
- Select your institution from the dropdown menu.

Note: *If your institution doesn't appear in the dropdown, the account hasn't been created in OpenAthens.*
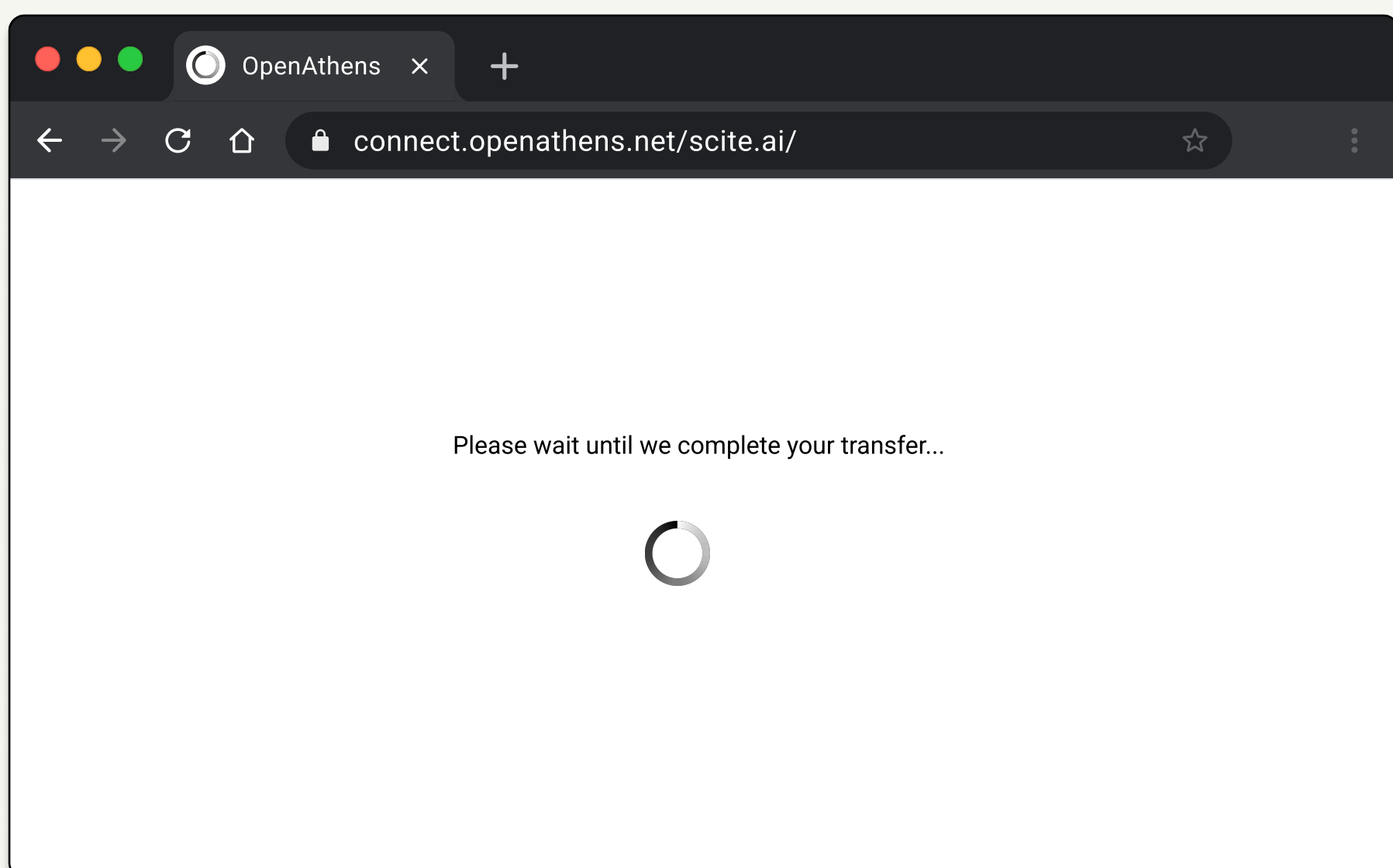
Step 4: Sign In

- You will be redirected to your institution's login page.
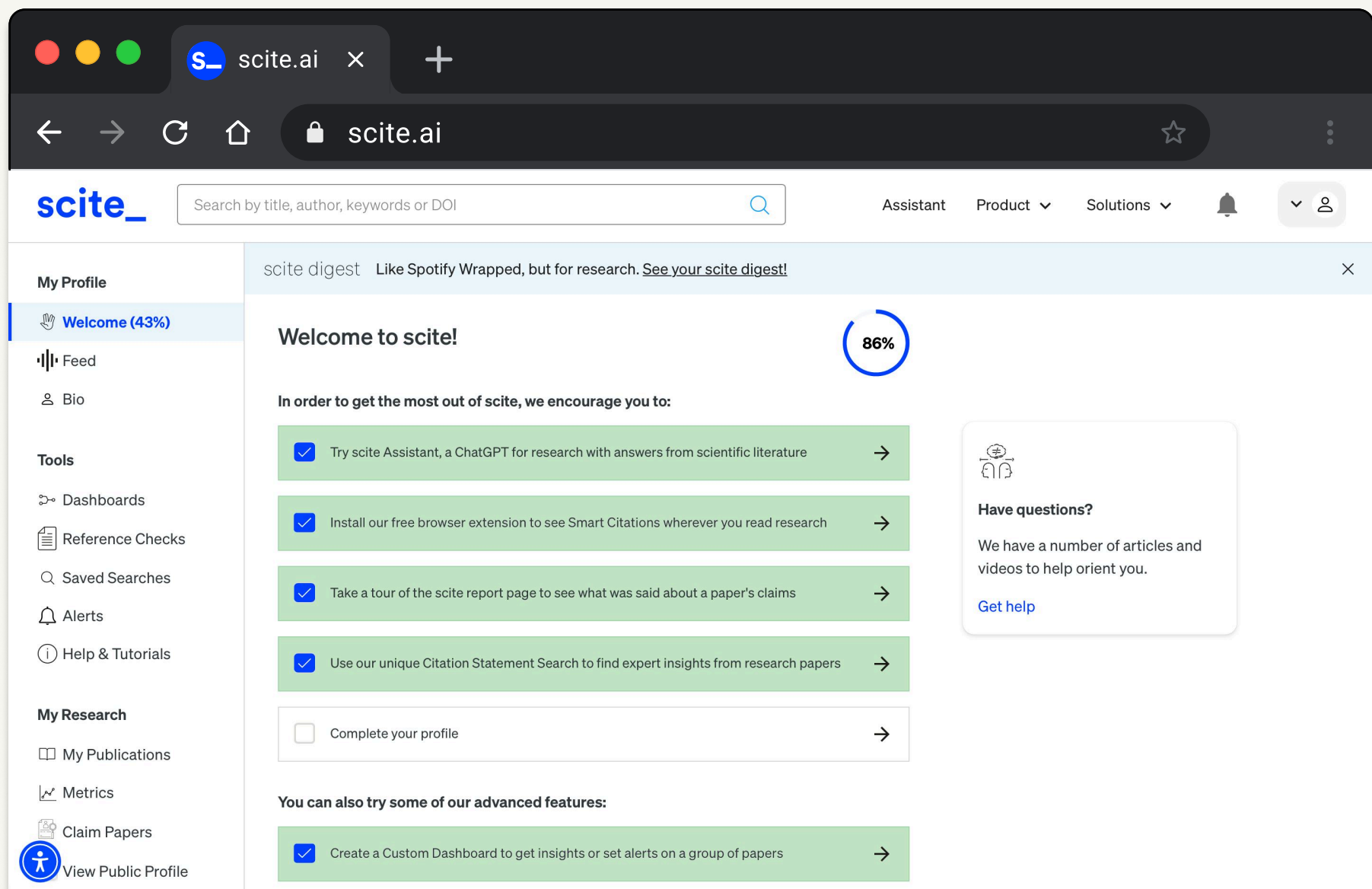- Log in or choose your email domain as required by your institution.

Step 5: Authenticate With Your Credentials

- Use your institutional credentials to log in (username and password associated with your institution).
- After entering your credentials, Scite will validate via OpenAthens if you're associated with the institution.
- The institution's access management system will authenticate if the email domain is valid.
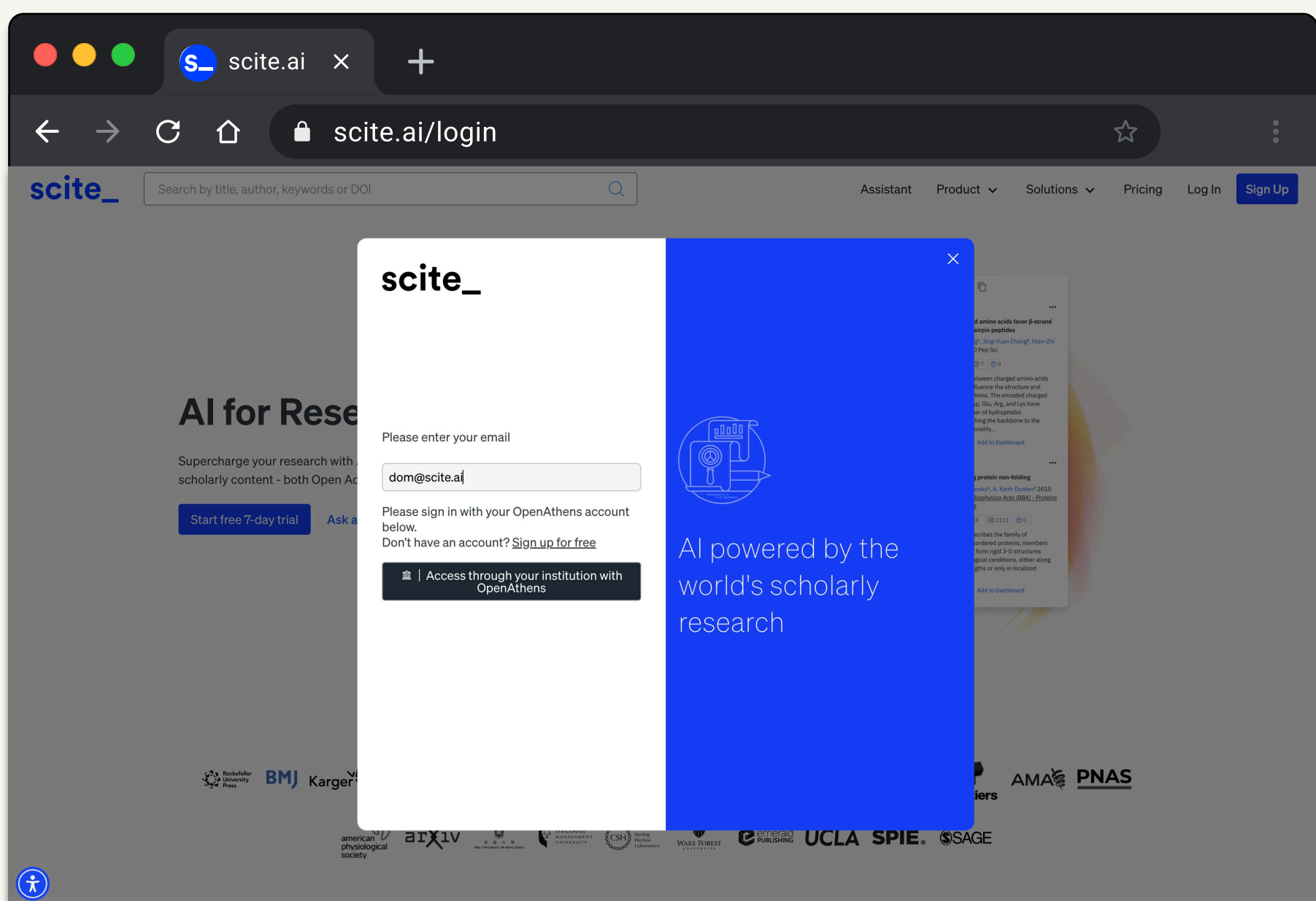
Step 6: Access Scite

- Once authenticated, you will be redirected back to Scite, where you can access all features and resources.
- If you aren't directed to Scite, the sign-up was not successful.

Step 7: Subsequent Log-ins To Scite

- After successfully creating an account for Scite, upon entering your email the Open Athens button will appear.
- Depending on the security policy for the institution, Step 4 might reappear for authentication.

Troubleshooting

If you encounter issues during implementation or user authentication:

For Administrators:

- Verify the email attribute is properly released under the name Email.
- Confirm the Scite resource is correctly allocated in OpenAthens.
- Test the integration using a test account before organization-wide deployment.

For End Users:

- Ensure you're selecting "Access through your institution" on the Scite login page.
- Verify your institution is properly configured with OpenAthens.
- Contact your institution's IT support if authentication fails repeatedly.

Support Resources

For additional assistance:

- Administrators can contact Research Solutions' Support Team directly **here**.
- End users should contact their institution's IT support team.
- For detailed OpenAthens documentation, visit **OpenAthens' Support Page**.

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Interested in learning more?
Get in touch with us at **sales@scite.ai.**

RS Research Solutions